

# LBO 2020 Evaluation Survey Results

Maren Bardal, LBO Analyst

# Survey Responses

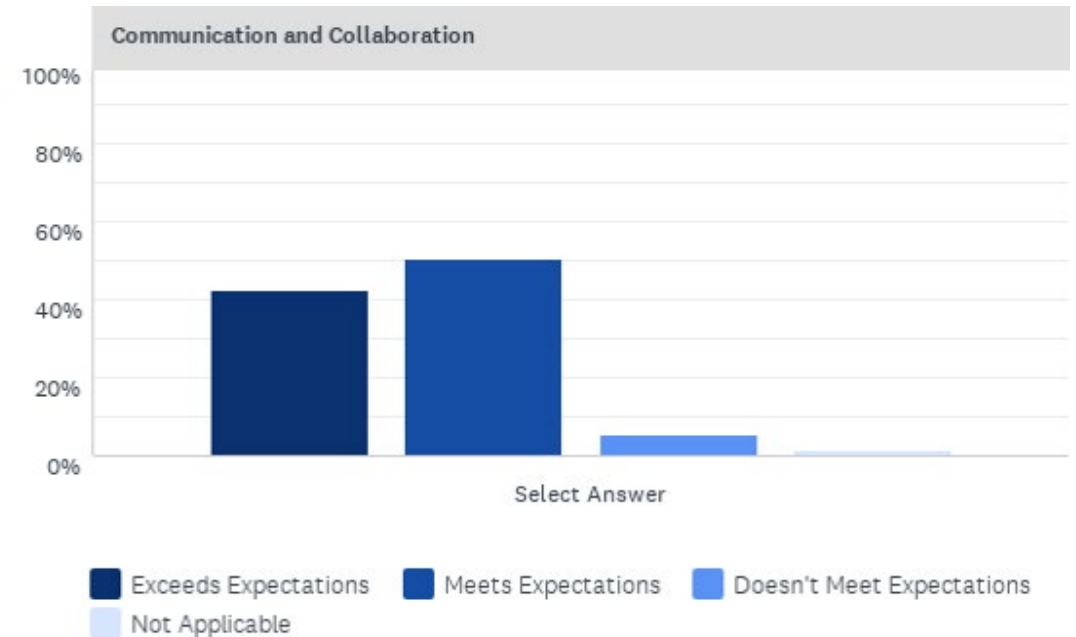
- Sent to:
  - Members, Committee Administrators, Legislative Assistants, House and Senate Fiscal Analysts, Agency Fiscal Note Coordinators, Agency Fiscal Staff, and MMB Budget Division.
- 73 Responses
- Majority of Respondents:
  - 30% were Members (22)
  - 25% were Agency Fiscal Note Coordinators (18)
  - 19% were Agency Fiscal Staff (14)

# The LBO is Meeting Expectations

- The LBO asked survey respondents to indicate whether the LBO meets, exceeds, or doesn't meet expectations, in the following 6 categories:
  - Communication and Collaboration
  - Content and Quality of Fiscal Notes
  - Timeliness
  - Accuracy of Fiscal Notes
  - Objectivity of Fiscal Notes
  - Transparency
- Significant Feedback
  - In all 6 categories, the majority of respondents indicated the LBO met or exceeded expectations.
    - On average, 87% of responses indicated the LBO met or exceeded expectations.
    - On average, 8% of responses indicated the LBO did not meet expectations.
  - In all 6 categories, the most selected option was always “meets expectations”

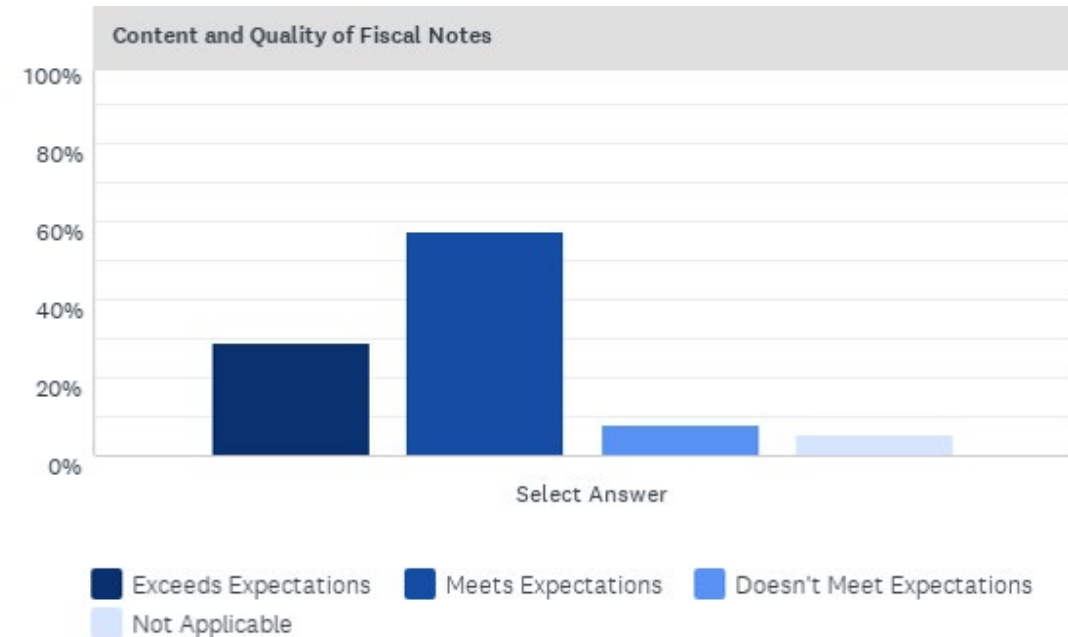
# Communication and Collaboration

- The LBO ranked the best in the communication and collaboration category.
  - 42% indicated the LBO exceeded expectations.
  - 51% indicated the LBO met expectations.
  - 6% indicated the LBO did not meet expectations.
  - 1% selected “not applicable”.



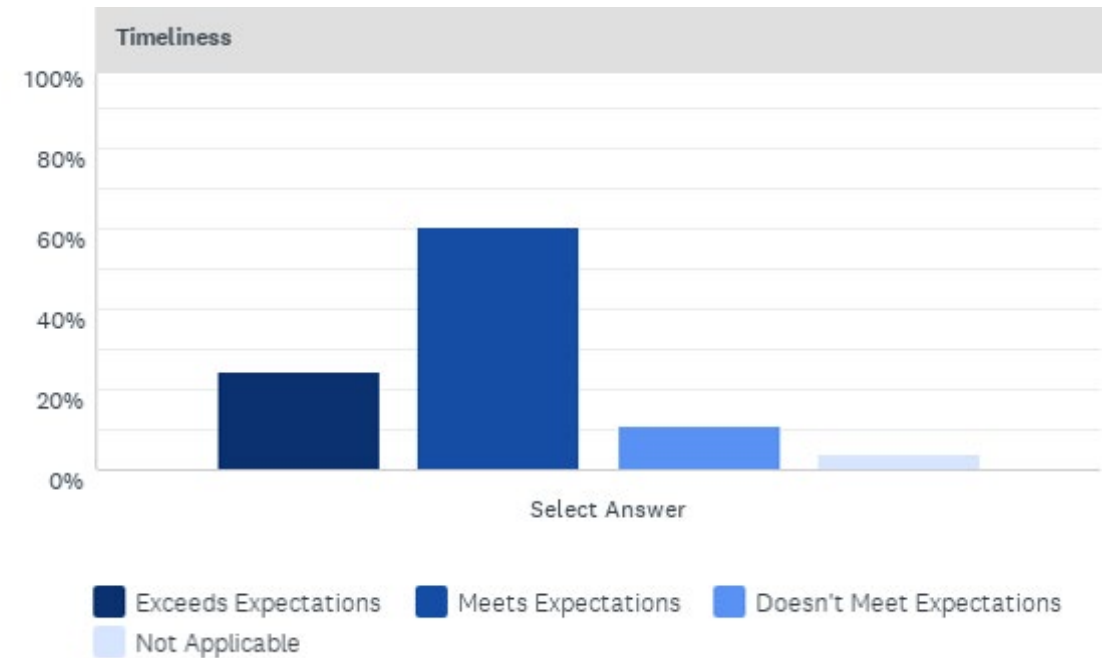
# Content and Quality of Fiscal Notes

- In the category of content and quality of fiscal notes, the LBO was found to mostly meet or exceed expectations.
  - 29% indicated the LBO exceeded expectations.
  - 58% indicated the LBO met expectations.
  - 8% indicated the LBO did not meet expectations.
  - 5% selected “not applicable”.



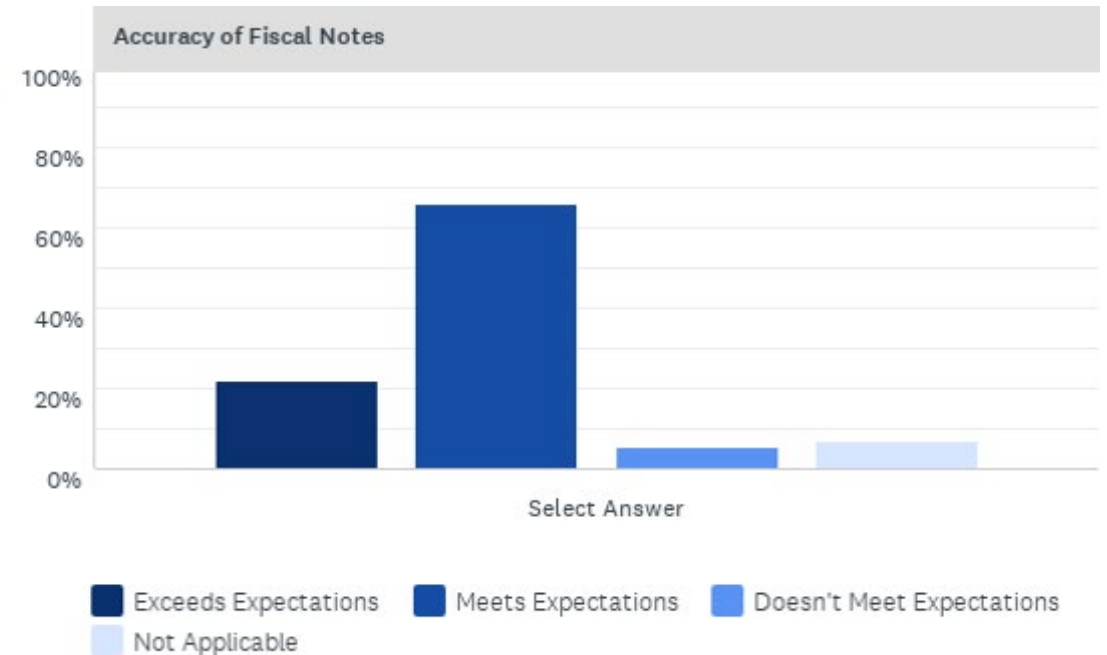
# Timeliness

- The LBO received the most negative feedback in the timeliness category. However, overall the feedback in this category was still mostly positive.
  - 25% indicated the LBO exceeded expectations.
  - 60% indicated the LBO met expectations.
  - 11% (8 respondents) indicated the LBO did not meet expectations.
  - 4% selected “not applicable”.



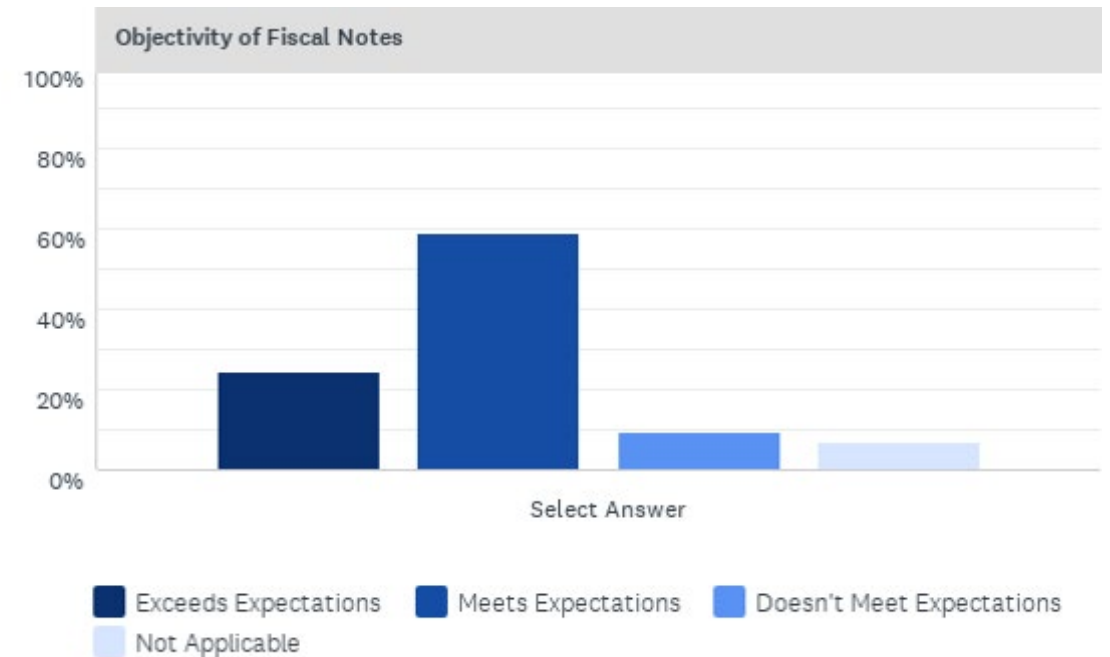
# Accuracy of Fiscal Notes

- In the category of accuracy of fiscal notes, the LBO was found to mostly meet or exceed expectations.
  - 22% indicated the LBO exceeded expectations.
  - 66% indicated the LBO met expectations.
  - 5% indicated the LBO did not meet expectations.
  - 7% selected “not applicable”.



# Objectivity of Fiscal Notes

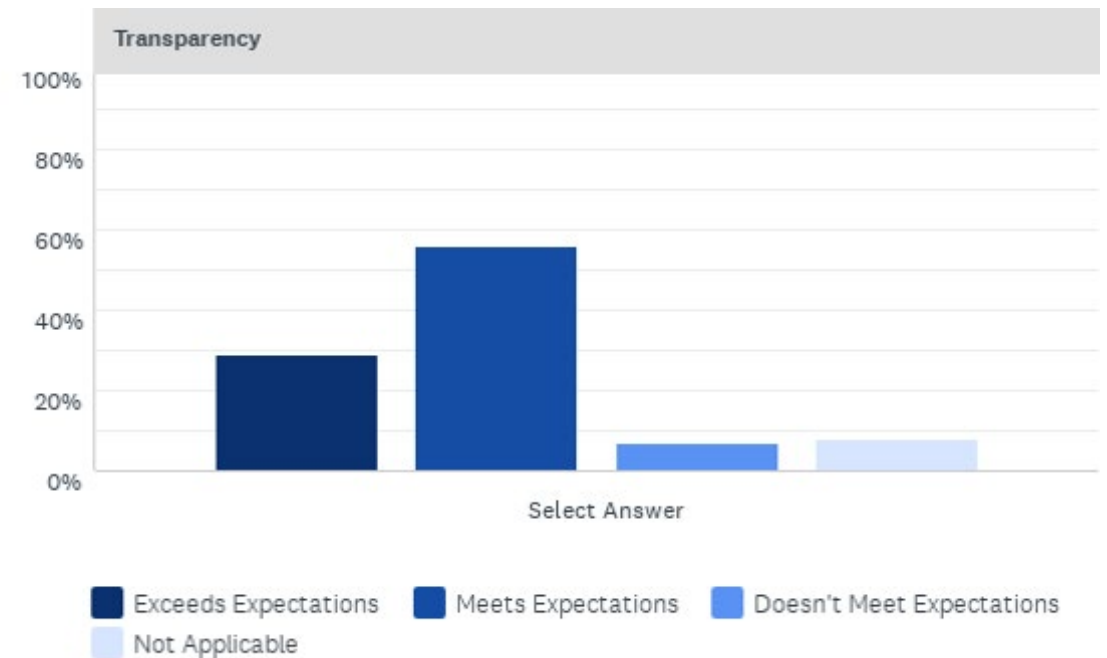
- In the category of objectivity of fiscal notes, the LBO was found to mostly meet or exceed expectations.
  - 25% indicated the LBO exceeded expectations.
  - 59% indicated the LBO met expectations.
  - 9% indicated the LBO did not meet expectations.
  - 7% selected “not applicable”.





# Transparency

- In the category of transparency, the LBO was found to mostly meet or exceed expectations.
  - 29% indicated the LBO exceeded expectations.
  - 56% indicated the LBO met expectations.
  - 7% indicated the LBO did not meet expectations.
  - 8% selected “not applicable”.



# Relationships and Trust among Stakeholders

- The LBO asked survey respondents whether the LBO has built trust with stakeholders.
- 72% indicated the LBO has built trust with them and/or their agency, office.
- 25% indicated the LBO has somewhat built trust.
- 8% indicated the LBO has not built trust.
- Note: this data would indicate a response rate of over 100%. Some users selected multiple options, slightly skewing the results.

Questions?